CLOSING POP-UP BLOCKERS FOR
www.assessmentstation.com   MICROSOFT Windows Users

The Prevue Assessment opens in a pop-up window and pop-ups must be allowed in the browser to gain access. Candidates often do not realize that the assessment opens in a pop-up window and that they must allow pop-ups to open, or in other words, disable pop-up blockers. Frequently, candidates have multiple pop-up blockers installed in their browser as part of a tool-bar which was included with programs they installed and are unaware of these; therefore, they do not know that these pop-up blockers must be turned off.

If pop-up blockers are not disabled, the candidate will receive a message that the assessment is open in another window, although this is untrue.

Turning Off Pop-Up Blockers

There are three ways to deactivate blockers to allow pop-ups on the Prevue Assessment's website:

1. Completely turn off the pop-up blocker.

2. You can also add the Prevue Assessment website to an "allow list". This will allow pop-ups for the Prevue Assessment's website only, while blocking pop-ups for all other sites. **RECOMMENDED**

3. Press and hold the CTRL key while clicking a link that opens a pop-up on the Prevue Assessment's website. This will override Pop-Up Blocker just for that one click and allow any pop-up windows resulting from the click to appear. You will have to hold down the CTRL key before clicking the link every time you click on a link that is currently being blocked.

Examples of Turning Off Pop-Up Blockers

Instructions are given in the following pages for the Browsers listed below:

- Microsoft Internet Explorer
- Yahoo
- MSN
- Google
- Mozilla Firefox
- AOL

Not all browsers are compatible for opening the Prevue Assessments. Mozilla Firefox is the recommended site for easiest access, however, candidates may also use Internet Explorer 6.0 or above, Netscape Navigator 6 or above, Opera 6.0 or above.

Firewalls, anti-virus, anti-ad and anti-spyware software can pose communication or connection issues between the candidate's computer and the Prevue servers. This is typically the case when the candidate is using a work computer or laptop to access the assessment. The security settings on the computers may not permit candidates to access unknown websites or permit the receiving of data from such sites. Taking the assessment from a non-work related computer can be the difference between being able to access the assessment and not gaining access.

How do I know if my Pop-Up blocker may have blocked something on the Prevue Assessment's website?

A pop-up window was blocked

Keep an eye on the bottom-left portion of your browser window. The message "A pop-up window was blocked" or similar message will appear if the pop-up blocker was activated.

Turning off the Pop-Up Blocker from the Microsoft Internet Explorer Tool Menu

http://www.assessmentstation.com/

View   Favorites   **Tools**   Help

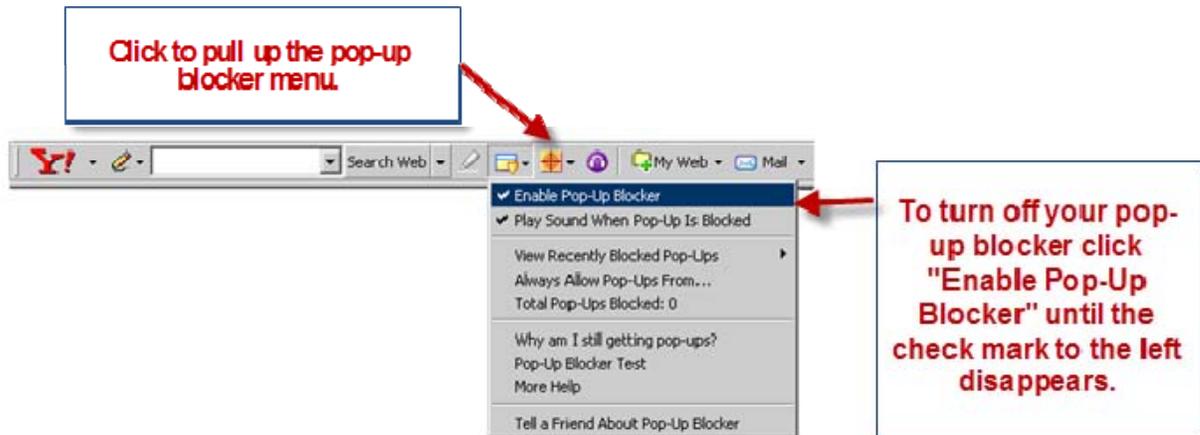|	
Delete Browsing History...	Ctrl+Shift+Del
InPrivate Browsing	Ctrl+Shift+P
Reopen Last Browsing Session	
InPrivate Filtering	Ctrl+Shift+F
InPrivate Filtering Settings	
Pop-up Blocker	▶
SmartScreen Filter	▶
Manage Add-ons	
✔ Compatibility View	
Compatibility View Settings	
Subscribe to this Feed...	
Feed Discovery	▶
Windows Update	
Developer Tools	F12
Windows Messenger	
Diagnose Connection Problems...	
Skype add-on for Internet Explorer	
Blog This in Windows Live Writer	
Internet Options	

Turn Off Pop-up Blocker
Pop-up Blocker Settings

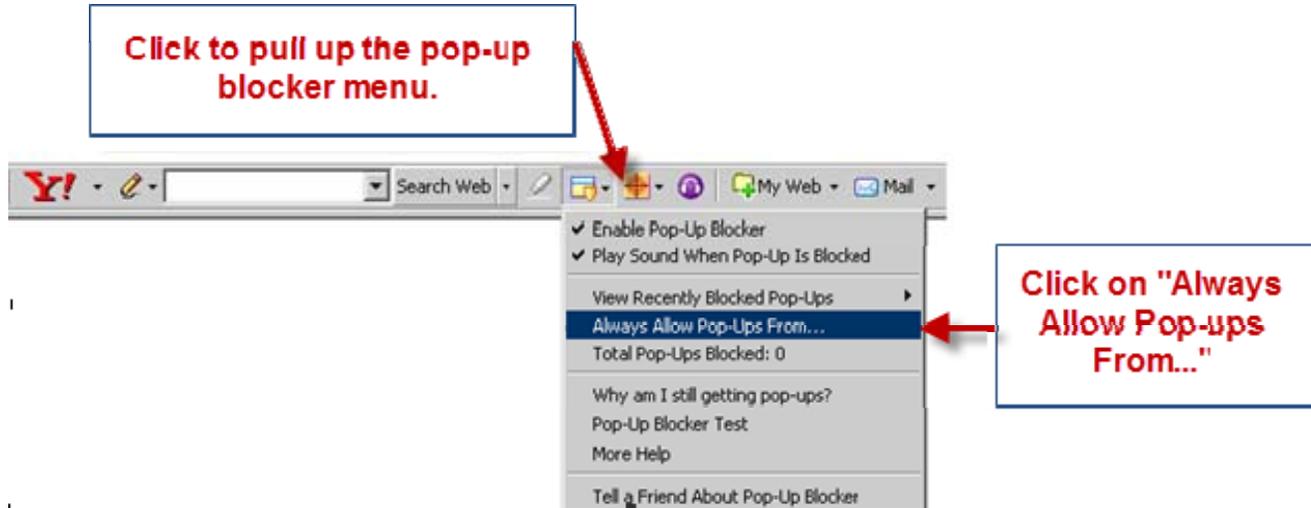Click on "Turn Off Pop-up Blocker" to allow pop-ups to open in your browser.

ASSE

Turning off the Pop-Up Blocker from the Yahoo Tool Bar

To completely turn off your pop-up blocker:

Click to pull up the pop-up blocker menu.

Enable Pop-Up Blocker
Play Sound When Pop-Up Is Blocked

View Recently Blocked Pop-Ups
Always Allow Pop-Ups From...
Total Pop-Ups Blocked: 0

Why am I still getting pop-ups?
Pop-Up Blocker Test
More Help

Tell a Friend About Pop-Up Blocker

To turn off your pop-up blocker click "Enable Pop-Up Blocker" until the check mark to the left disappears.

To keep your pop-up blocker on, but allow pop-ups on the Prevue Assessment's website (**RECOMMENDED**):

Step 1:

Click to pull up the pop-up blocker menu.

Enable Pop-Up Blocker
Play Sound When Pop-Up Is Blocked

View Recently Blocked Pop-Ups
Always Allow Pop-Ups From...
Total Pop-Ups Blocked: 0

Why am I still getting pop-ups?
Pop-Up Blocker Test
More Help

Tell a Friend About Pop-Up Blocker

Click on "Always Allow Pop-ups From..."

Step 2:

Yahoo! Pop-Up Blocker

Sources of Recently Blocked Pop-Ups:

www.assessmentstation.com

Allow

Under "Sources of Recenty Blocked Pop-Ups", select the website you want to allow pop-ups from. Click "Allow".

Always Allow Pop-Ups From These Sources:

Remove

Help   Close

Step 3:

Yahoo! Pop-Up Blocker

Sources of Recently Blocked Pop-Ups:

www.assessmentstation.com

Allow

Yahoo! Toolbar

Always allow pop-ups from www.assessmentstation.com?

OK   Cancel

Always

Click "OK" to allow pop-ups from the selected website.

Help   Close

Step 4:

Yahoo! Pop-Up Blocker

Sources of Recently Blocked Pop-Ups:

Allow

Always Allow Pop-Ups From These Sources:

www.assessmentstation.com

Remove

The website you selected should appear under "Always Allow Pop-Ups From These Sources:". Click "Close" to return to the website.

Help

Close

Step 5:

PREVUE®
ASSESSMENT

The assessment has been opened in another window.

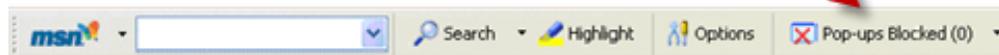If a window did not open, please click on this link for help: Trouble-Shooting Guide

Re-enter

Click to re-enter the "Enter" page of the Prevue Assessment.

Turning off the Pop-Up Blocker from the MSN® Tool Bar

Click to block all pop-ups.

Click to allow all pop-ups.

Block Pop-ups
Allow Pop-ups for this Site
Pop-up Guard Settings...
Reset Pop-up counter

Click to allow pop-ups for this site only. (recommended)

Turning off the Pop-Up Blocker from the Google™ Tool Bar

Even though the Pop-Up blocker appears to be turned off and Pop-Ups appear to be allowed, you should click on the message "Always allow pop-ups from www.assessmentstation.com".

Prevue Assessment - Windows Internet Explorer

http://www.assessmentstation.com/index.aspx

File   Edit   View   Favorites   Tools   Help

Google   Search ▾   📰 ▾ 🔷 ▾ | 🟦 Share ▾ | 🟥 ▾ | A▾ Check ▾ 🔤 Translate ▾ AutoFill ▾

⭐ Favorites   🌟 SUPEROFFICETechdoc   Customize Links   Macromedia Breeze - Under...

Always allow pop-ups from www.assessmentstation.com
Show blocked pop-ups
Reset count (1 pop-ups blocked)

Prevue Assessment
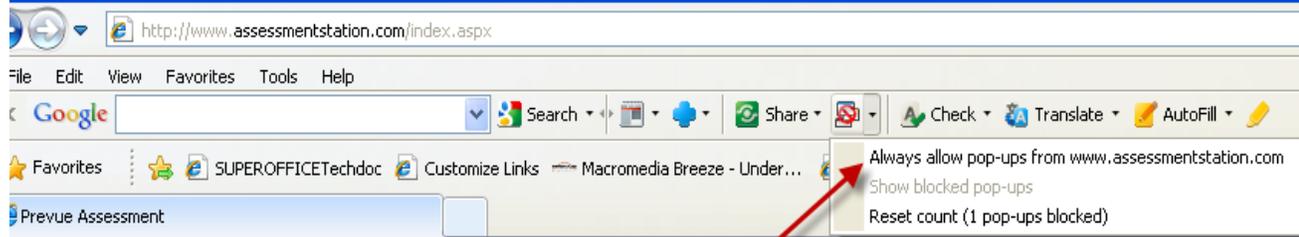
Click on "Always allow pop-ups from www.assessmentstation.com"

When you tell Google's pop-up blocker to "Always allow pop-ups" on a particular site, that site is added to what Google calls a "White List". Please note that it is not possible to view or manually edit the "white list". You can only add and remove sites from this list by toggling.

The image below will show that "Pop-Up Blocker is Off" and you can click the "ENTER" on the Prevue Assessment.
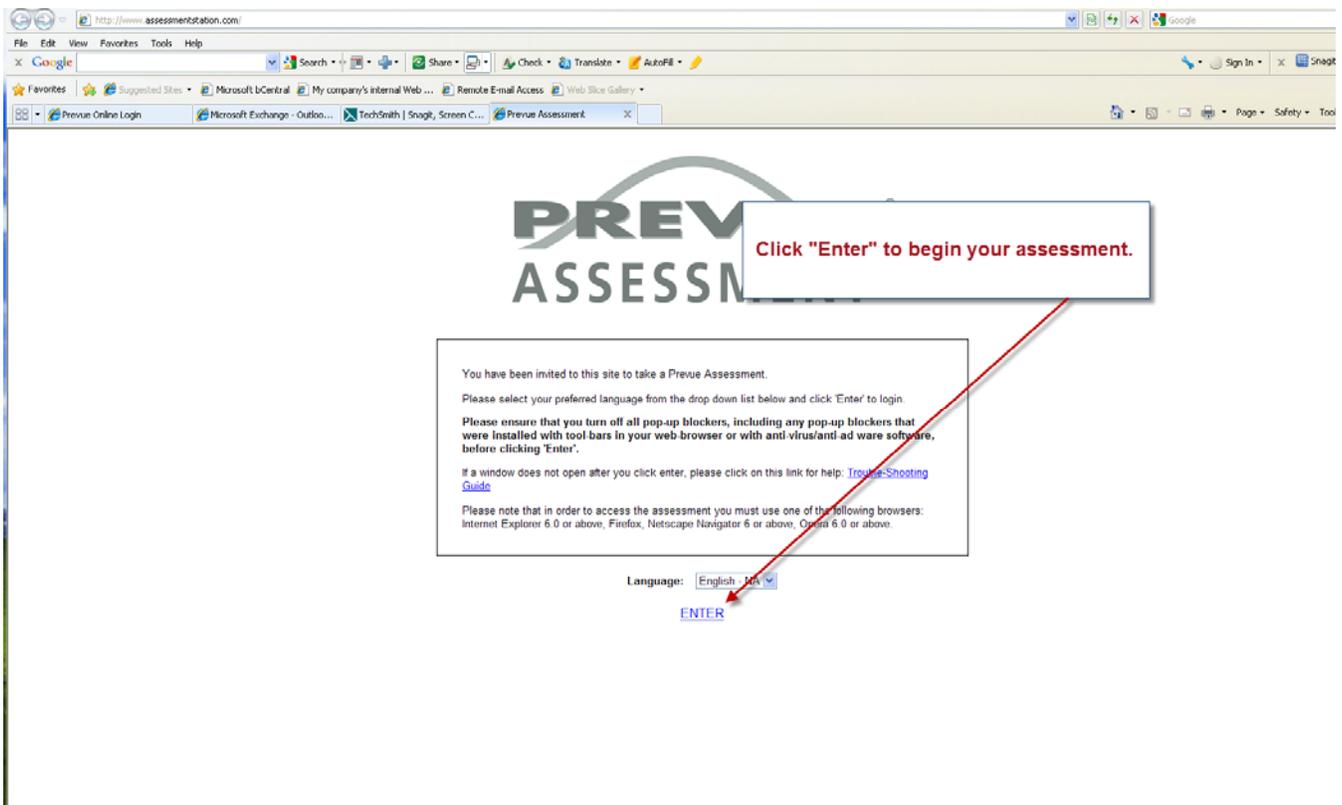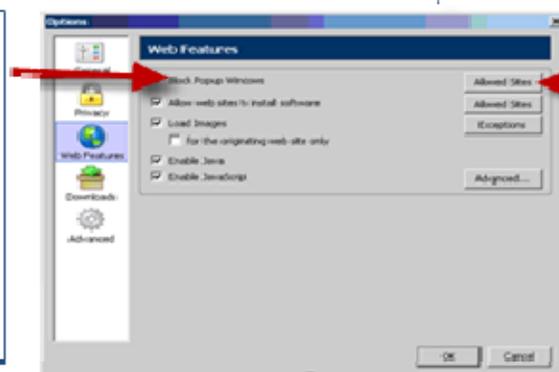

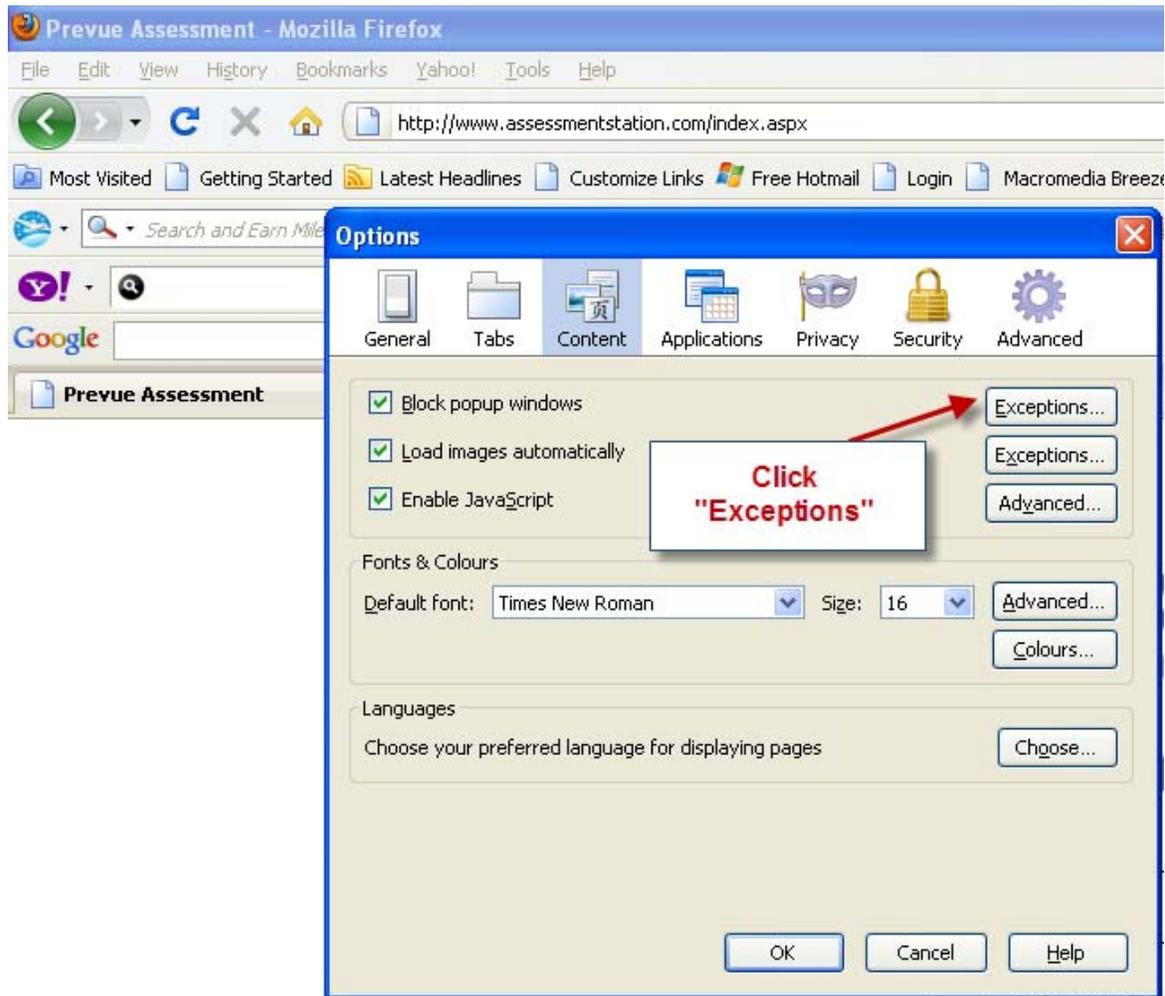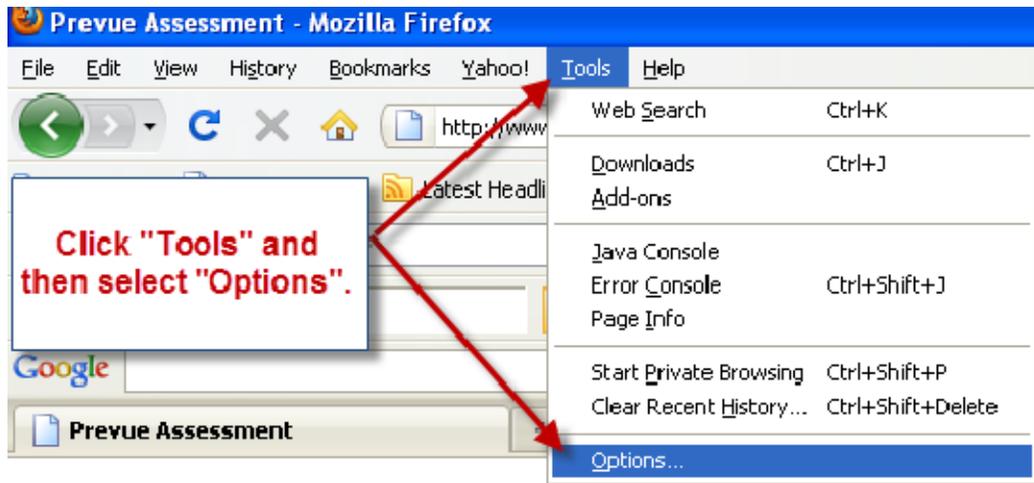## Turning off the Pop-Up Blocker from the FireFox Tool Bar

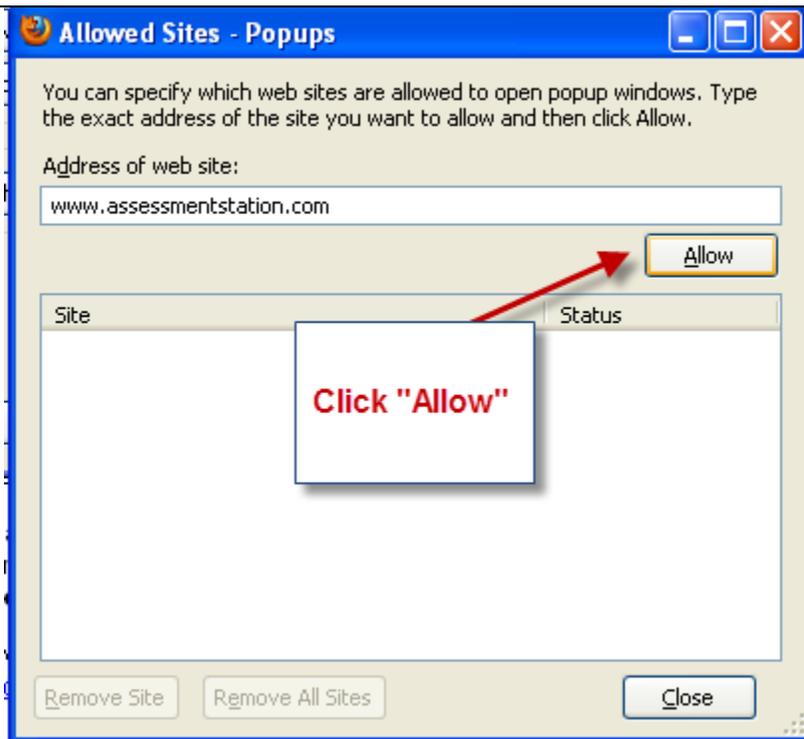To completely turn off your pop-up blocker:

To keep your pop-up blocker on, but allow pop-ups on the Prevue Assessment's website (**RECOMMENDED**):

Allowed Sites - Popups

You can specify which web sites are allowed to open popup windows. Type the exact address of the site you want to allow and then click Allow.

Address of web site:

www.assessmentstation.com

Allow

Site	Status

Click "Allow"

Remove Site   Remove All Sites   Close

Allowed Sites - Popups

You can specify which web sites are allowed to open popup windows. Type the exact address of the site you want to allow and then click Allow.

Address of web site:

Allow

Site	Status
www.assessmentstation.com	Allow

Click "Close"

Remove Site   Remove All Sites   Close

You have been invited to this site to take a Prevue Assessment.

Please select your preferred language from the drop down list below and click 'Enter' to login.

Please ensure that you turn off all pop-up blockers, including any pop-up blockers that were installed with tool-bars in your web-browser or with anti-virus/anti-ad ware software, before clicking 'Enter'.

If a window does not open after you click enter, please click on this link for help: Trouble-Shooting Guide

Please note that in order to access the assessment you must use one of the following browsers: Internet Explorer 6.0 or above, Firefox, Netscape Navigator 6 or above, Opera 6.0 or above.

Click "Enter".   Language: English - NA

ENTER

Turning off the Pop-Up Blocker from the AOL® Toolbar

To completely turn off your pop-up blocker on the most recent version of AOL:

1. Click on **Settings**.
2. Click on **Preferences**.
3. Scroll down to **Pop-ups**.
4. Remove the check mark next to **Suppress pop-ups from Web sites I visit using AOL software**.
5. Click **Save**.

To keep your pop-up blocker on, but allow pop-ups on the Prevue Assessment's website (recommended):

> When you are accessing any web page, a menu is available at the bottom of the window to allow pop-ups from this website only.

Firewalls, Anti-Virus/Anti-Adware/Spyware Software

:Firewalls and anti-virus software can pose communication or connection issues between the candidate's computer and the Prevue servers. This is typically the case when the candidate is using a work computer or laptop to access the assessment. The security settings on the computers may not permit candidates to access unknown websites or permit the receiving of data from such sites. Taking the assessment from a non-work related computer can be the difference between being able to access the assessment and not gaining access.

Turning off the Norton Antivirus Firewall